

# Compliments and Complaints

If there is something you would like us to know please email us at - [asm@cencab.org.uk](mailto:asm@cencab.org.uk)

or write us a letter at -  
The Doddridge Centre  
109 St James Road  
Northampton,  
NN5 5 LD

We welcome all feedback.

Certain complaints can be referred to the Financial Ombudsman Service (FOS) after we have tried to resolve them.

FOS will always make sure that we have the opportunity to deal with the complaint before they get involved.



**Central & East  
Northamptonshire**

**[citizensadvice.org.uk](https://citizensadvice.org.uk)**

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